

RANNERDALE
HOME CARE



Stay at home with
Rannerdale

Caring, supporting and guiding you in independent living

Our history

Rannerdale Home Care was established in 2010 and provides home support to people in the Canterbury region.

Our background comes from a service originally tailored for Veterans, ex service personnel and their families. We have recognized the value of our services and extended them to the wider Canterbury region in recent years.

We have a close working arrangement with Access Homehealth (Access) who have been supporting people across the country since 1927 when the 'bush nurses' provided homecare services.

Our fundamental values of commitment, excellence, professionalism, dignity and respect guide us in everything that we do.

We are owned by Rannerdale War Veterans Home and Hospital which is a not-for-profit organization.

We have highly skilled staff supporting a high number of clients in their own homes. We maintain our high standards of care in the homecare sector and work with the Ministry of Health, Access Homehealth, Veterans Affairs NZ and ACC to provide a full range of services.

June 2015

How we can help

We are here for you. If you find a family or friends situation challenging and/or you are finding it increasingly difficult to cope on your own then we are here for you. Our nurses are caring, affectionate and nurturing. We can make you feel important and supported to live independently again.

We combine the excellence of our staff with the best practices of our allied health networks at Rannerdale to create a better experience for our clients.

You matter

Once we receive your referral the first thing we will do is make contact with you to talk. The people we work with can be in the following stages of life:

- Rehabilitating from an accident or injury at home or work
- Recovering from an illness after discharge from hospital
- Over the age of 65
- A Veteran in the Canterbury community
- Disabled
- Suffering from a mental illness
- Suffering from other long term illnesses
- In the final stages of your life

Respect

We will always respect your privacy, dignity and cultural needs.

We maintain compassionate, trustworthy and professional staff.

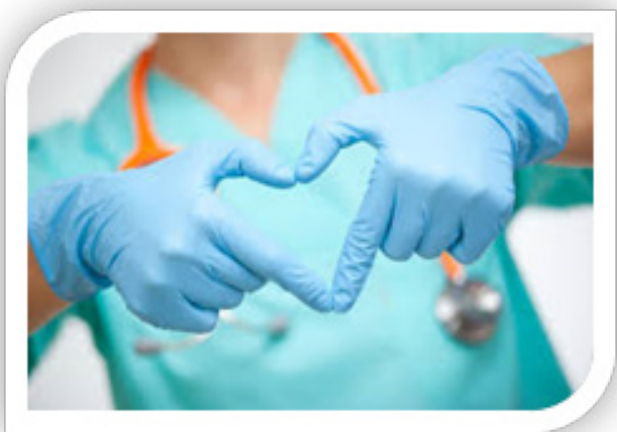
Our services

You can depend on Rannerdale to provide high-quality, comprehensive healthcare that helps you recover in the comfort of your home. Our range of services includes:



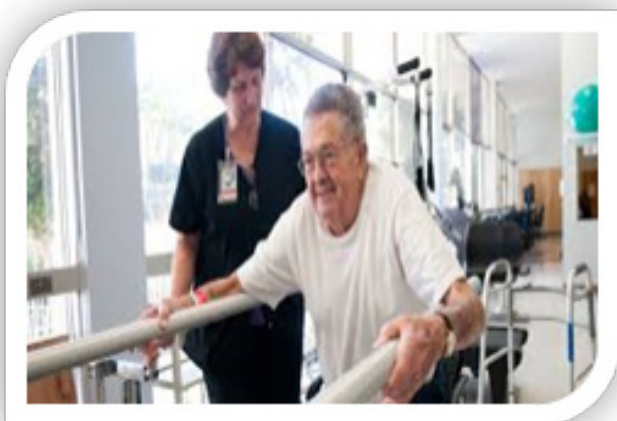
Personal Care Assistance

We can help you with bathing, personal hygiene, dressing, grooming, gardening and getting you safely in and out of bed.



Skilled Nursing Care

Our skilled nurses can assess your physical condition, provide wound care and dressing changes, medication management and more.



Rehabilitation Therapy

We can provide physiotherapy, occupational therapy, speech therapy and socialisation therapy within Rannerdale.

Household Assistance

We can help you with day to day chores such as cooking, cleaning and shopping.



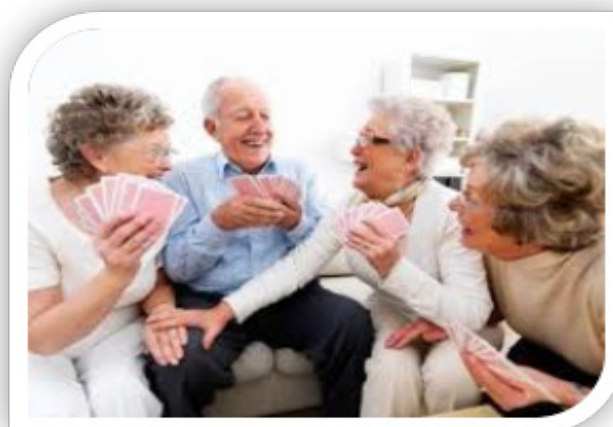
Restorative Support

We help you identify the goals you want to achieve and make them realistic to return to independence.



Socialisation & Carer Support

We can support you in the things you love doing by providing transport and one-on-one peer support. We can provide relief for primary carer's too.



Where to next

This is the easy part! Just get in contact with us and we will make arrangements to assess your needs.

This could be one of many ways:

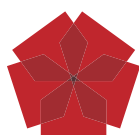
- Through ACC
- Through Access Healthcare
- Through Veterans Affairs NZ
- Talk to your GP and they can refer you
- Talk to us directly on 03 982 5179 or 027 513 9453
- Email us on homecare@rannerdale.co.nz

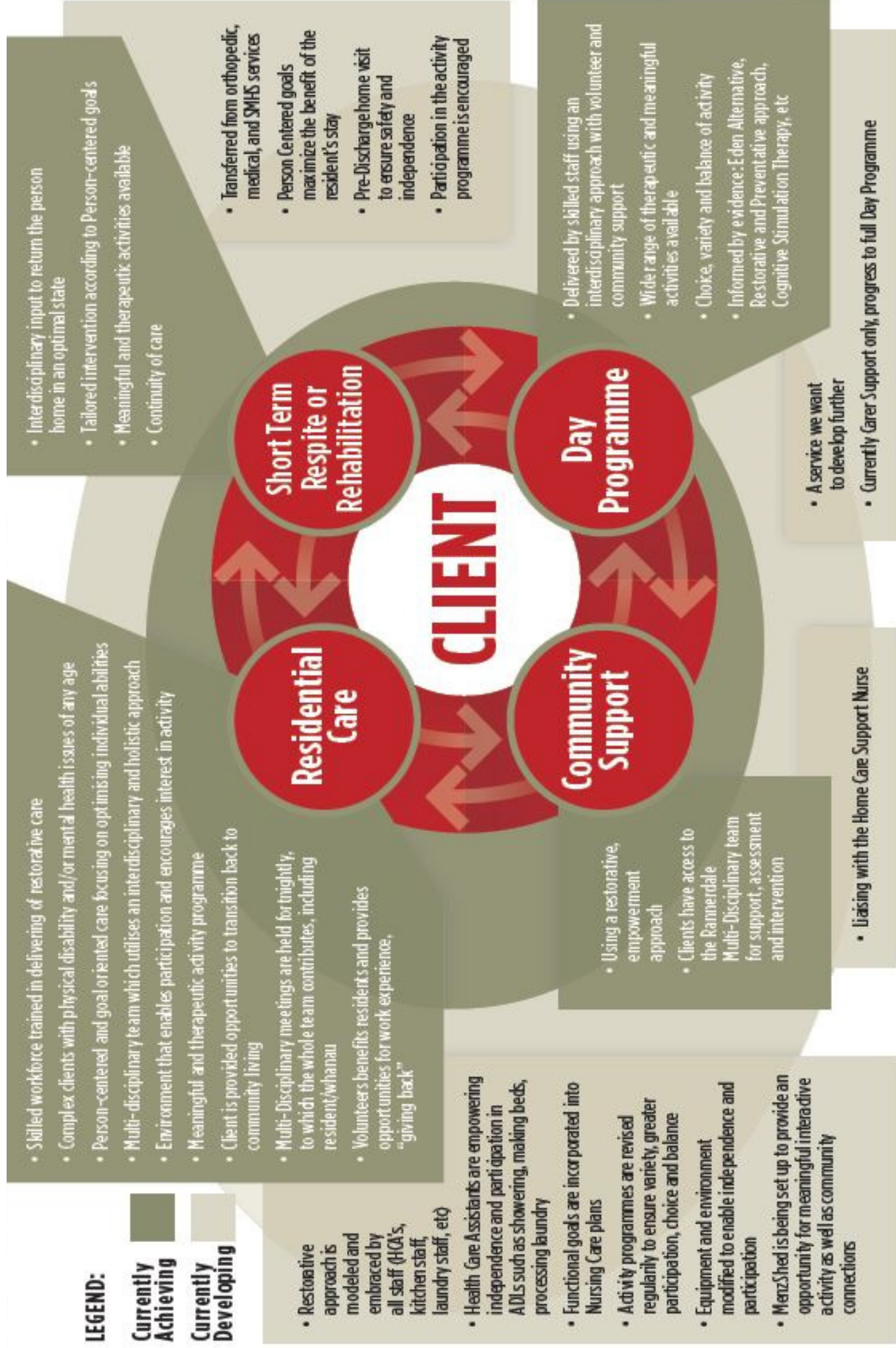
We can work through the best way to access funding and if you are not entitled to funded care through any of the above agencies, we can discuss other alternatives including private funding.

Once you have made contact and the referral is accepted we will arrange with you to visit you in your home. You are most welcome to have family or a friend present at this meeting.

A support plan will then be developed with your input and we can gain an understanding of your needs. We can then work alongside the appropriate agencies to help you get back to independence or just simply achieve the goals you want to.

Once the plan is developed a support worker will be assigned to your cares and will be required to meet your needs. As required by your support plan we will also put in place any other staff requirements such as Nursing, thearpists etc.





Supporting

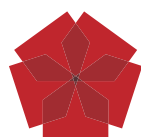
- ACC INJURY RELATED RECOVERY SERVICES
- REHABILITATION SERVICES
- AGED & DISABILITY SUPPORT
- INDIVIDUALISED FUNDING
- RESTORATIVE AND GOALS-BASED SUPPORT
- IN-HOME RESPITE CARE
- CLINICAL & RECOVERY SERVICES
- LONG-TERM CONDITION MANAGEMENT
- SOCIALISATION IN THE COMMUNITY
- DAY CARE PROGRAMMES & ACTIVITIES
- VETERANS HEALTH

Contact us

59 Hansons Lane, Upper Riccarton, Christchurch

Phone: 03 982 5179 or 027 513 9453

Email: homecare@rannerdale.co.nz



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