

July 2011

From the Desk of the General Manager

To all staff, Residents, and their families / friends

Much has happened since my last newsletter

1. Firstly, I am pleased to let you know that Rannerdale has come through the February 22ND and June 13 earthquakes relatively unscarred. The facility did receive minor damage but has been able to remain fully operational throughout. In fact immediately after the February event Rannerdale was host to a number of displaced residents from other facilities badly affected or closed due to earthquake damage
2. The Rannerdale based New Zealand Nursing Council Competency Assessment Programme is now well and truly established at Rannerdale. We are now running five seven week programmes a year, each programme has none overseas students. We also have a number of students living in our student accommodation in the Villa while the complete the programme. This has been a very successful initiative and supports Rannerdale as a leading training facility for overseas nurses in the Christchurch area.
3. Our home-based services are growing with over ninety contracted hours a month being provided to veterans to support them to stay in their own homes. This is a growing service. Community funding has been provided to fund a dedicated home-based support service vehicle and a six – month pilot for a Home-based services coordinator role to work with me to further develop the service to veterans living in their own home requiring support.
4. Anna Carey, our Nursing Educator and Quality Coordinator has resigned to take up a role as an auditor with the DAA group. We wish Anna well in her new role and thank her for her hard work and support whilst she worked at Rannerdale... Fiona Fraser, our Administration Manager has reduced her hours to study full time at Canterbury University. We wish Fiona well with her studies. Katrina has joined us at Rannerdale to job share with Fiona in the Administration Manager role. We wish Katrina well in her new position and look forward to working with her.
5. Finally, a reminder to resident's families regarding the naming of residents clothes. It is essential that residents' clothes are named to assist our hard working laundry staff place residents personal laundry in the correct rooms. Residents' families can either arrange the naming of clothing independently or request us to do that for a small fee. However, if residents' families don't follow through on our request we will have no choice but to arrange to have clothes named and the resident will be invoiced.

Stephen Shamy
General Manager